


# AKIYO™






## Warranty Certificate





Customer Care No.

 **+91 8155 888 555**

# Terms and Conditions of Warranty

1. AKIYO BATTERIES warranty is as follows:

Segment		Battery Part No.	Free Replacement by Equivalent / Same size battery	As per Point No.1 of Pro-rata Compensation	
	Rider +	DS 4	0 - 24 Months	25 - 48 Months 30% Pro-rata Compensation on MRP	
	Rider +	DS 5			
	Rider	MC 2.5			
	Rider	MCZ 4			
	Rider	MCZ 5			
	Rider	MC 5			
	Rider	MC 7			
	Rider	MC 9			
Rider	MC 14	0 - 18 Months			19 - 36 Months 30% Pro-rata
	Prime	40B20R/L			0 - 24 Months
	Prime	40B20L(BH)			
	Prime	55B24L(S)			
	Prime	85D23L			
	Prime	70D26R/L			
	Prime	95D31L			

Segment		Battery Part No.	Free Replacement by Equivalent / Same size battery	As per Point No.1 of Pro-rata Compensation
	Prime	DIN44LH	0 - 24 Months	25 - 48 Months 30% Pro-rata Compensation on MRP
	Prime	DIN50L		
	Prime	DIN55R/L		
	Prime	DIN66LH		
	Prime	DIN80L		
	Dura	95D31R	0 - 18 Months	19 - 36 Months 30% Pro-rata
	Dura	TRCT L 090	0 - 18 Months	19 - 36 Months 30% Pro-rata Compensation on MRP
	Dura	TRCT L 105		
	Dura	135F51		
	Dura	165G51		
	Dura	200H52		



- a. Warranty for AKIYO MOTORCYCLE battery is applicable only if used in 2 - Wheeler application.
- b. Warranty for AKIYO AUTOMOTIVE BATTERIES is applicable only if used in Automotive application.
- c. For MC 9 If Application is in an Auto Rickshaw 0-6 Months Free Replacement warranty will be Applicable from the date of sale.
- d. For Ambassador, Auto Rickshaw, Boat / Vessel Application, Gen set Application & Taxi Segment, the warranty will be flat **HALF of FOC (Free of Cost)** months only from the date of sale.

Please refer the application chart available at the respective purchase counters for recommended fitment.

2. The warranty period for the end user commences from the date of sale as mentioned in the warranty card subject to service guidelines for channel partners.
3. To validate this warranty card, you are requested to fill in all necessary information (Owner's Name, Address, Telephone / Mobile Number, E-mail Address, Vehicle Registration Number with make and Date of Purchase). This warranty card together with the original purchase invoice must be presented to the AKIYO authorized channel partner before any repair/replacement, without this the claim will not be processed.
4. The battery is warranted against only manufacturing defects arising during warranty period.
5. The warranty is limited to all defects arising from the use of faulty material or poor workmanship. Consequential liabilities will not be entertained.
6. In the event of any complaint, the battery has to be returned to any nearby AKIYO Authorized channel partner along with warranty card and original purchase invoice. The Replaced / Rectified battery has to be collected from the same point. It is advised to bring the vehicle, where the battery under claim was fitted to identify the problem.

7. Within warranty period, AKIYO Authorized channel partner will repair or replace the defective battery, to rectify the problem. The right to determine whether a battery needs repair or replacement lies solely with the Company. In case where the battery is replaced, the defective battery becomes the property of the Company and no scrap rebate will be given for it.
8. The Warranty Period on the battery being replaced Free of Cost, shall commence from the date of Sale of the original battery as stated in the original warranty card and not from the date of replacement given, No new warranty card will be issued in such cases.
9. The Octroi duty, any local taxes or GST if & as applicable on the battery under repair or replacement will have to be borne by the customer.
10. All disputers of differences arising out of use of battery, shall have exclusive jurisdiction of Court in Ahmedabad, Gujarat.
11. All liabilities under this warranty will cease if the battery is:
  - a. Transferred to a third party or to any other Equipment / system / vehicle.
  - b. Used in any application other than that specified by the company application chart
  - c. Motorcycle Battery or Automotive Battery used in Non-Vehicular application / Inverter / UPS Application.
  - d. Damaged due to fitment of additional accessories, other than the original fitment.
  - e. Out of warranty period.
  - f. Non-compliance of service policy / guidelines.
12. The warranty does not cover:
  - a. Damage to the battery caused by faulty electrical systems, Improper Handling, Servicing by Unauthorized Dealers / Technicians, Abuse, Burst, Bulged, Tampering, Deep Discharge, Destruction by fire, Collision, Theft or Overcharging.
  - b. Cost of Recharging, which would be billed extra.

- c. Breakage of container and / or cover.
  - d. Damage to the battery due to Contamination of electrolyte. The electrolyte must confirm to IS spec. No.266:1961 and the water to IS spec. No. 1069:1964.
  - e. Battery reverse charged by channel partner and is beyond recovery.
- 13.The original purchase receipt and warranty booklet along with intact barcode must accompany all claims arising within the warranty period.
  - 14.The Service record on the warranty card must be filled regularly as proof of maintenance. Failure to do will invalidated this warranty.
  - 15.Customers are deemed to have read, understood and agreed to the mentioned conditions at the time of purchase and agreed to follow general instructions for usage and maintenance of battery, failing to do so shall invalidate this warranty.
  - 16.Digital Screen & Optical Hydrometer (Magic Eye) are just for indication & reference only. Damage of these accessories will not be consider in warranty replacement, Decision of Company Authorised person will be final.

### **PRO-RATA COMPENSATION APPLICABLE FOR AKIYO BATTERIES**

1. In case of Claim during Pro-Rata warranty period i.e. claim after FOC period , Channel partner will be responsible to settle claim at flat 30% on prevailing MRP if the customer / end user buys new AKIYO same size of Motorcycle or Automotive Batteries only.
2. Compensation due to customer during pro-rata warranty period is to be reckoned as a rebate on purchase of same / equivalent type new AKIYO Motorcycle or Automotive Batteries only.
3. This percentage discount will apply on the maximum retail price applicable at the time of settlement of complaint. The discount value will be calculated for the defective battery type received under warranty.
4. Warranty settlement is governed by terms and conditions indicated in the warranty card of the respective battery type.

## SERVICE GUIDE LINE FOR CHANNEL PARTNERS

1. Selling the battery to end user, the Warranty Card must be filled in all respect and tear of portion must be send to Company's respective Branches or C&F Warehouses not later than "30 Days" of sales to end user / Customer for necessary updating. No warranty claim will be entertained if warranty registration card is not submitted in-time. (Normal Summation Date is between 1<sup>st</sup> to 5<sup>th</sup> Day of Every Month).
  2. Refresh Charging :  
Refresh charging is the process which enhances life of batteries lying in stock at Dealer end. Any battery lying in stock for the period 2 months from the date of company billing, it is mandatory to provide a refresh charge to such batteries. The procedure for the refresh charging is explained in AKIYO Service Policy with AKIYO Channel Partners. In case of non-conformation of advised procedure the company has right to outrightly reject a claim.
  3. Warranty replacement can be processed by if:
    - a) Battery found to be defective except cases mentioned in Point No. 11 & 12.
    - b) Battery found within FOC Warranty period :
      - **24\*Months (12+12)** : 12 Months from actual Date of Sales to end user / customer or Maximum 15 Months from Date of Invoice from Company to the channel partner, whichever is earlier for Automotive Batteries.
      - **36\*Months (18+18)** : 18 Months from actual Date of Sales to end user / customer or Maximum 21 Months from Date of Invoice from Company to the channel partner, whichever is earlier for Automotive Batteries.
      - **48\*Months (24+24)** : 24 Months from actual Date of Sales to end user / customer or Maximum 27 Months from Date of Invoice from Company to the channel partner, whichever is earlier for Motorcycle & Automotive Batteries.
- \*Subject to Refresh Charging, Clause No. : 2 of Service Guide Line for Channel Partners.

- c) If our VRLA / SMF Motorcycle Battery fitted or replaced against conventional battery than FOC Warranty will start from company to channel partner invoice date for maximum 24months only
  - d) Battery found Within Pro-Rata Warranty period.
4. The Battery received at Local Branch / C&F Warehouse will be subject to rechecking and complete testing by the company person and if battery found in OK condition then the claim will be rejected and battery will be send back with Warranty Claim Rejection Note to channel partner on freight To-Pay basis.

## GENERAL INSTRUCTIONS FOR USAGE AND MAINTENANCE

1. The battery should be firmly secured in the cradle. Please ensure that the cable clamps are fit tightly and properly on the terminals. A loosely held battery, vibrates and bounces, causing damages to the container and plates.
2. Connections must be made in the right polarity.
3. The top of the battery must be kept clean and dry. Petroleum jelly should be applied to cable clamps and terminals. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make the battery weak.
4. Use only battery grade Demineralized Water for topping up AKIYO AUTOMOTIVE Batteries after every 03 months. Do not top up with Acid or Mineral Water or Tap Water.
5. Get the fan belt, electrical wiring, dynamo / alternator, regulator setting and battery open circuit voltage checked regularly. A faulty electrical system will damage the battery.
6. The Alternator/Dynamo/Invertor charging voltage setting measured across the battery terminal must be maintained at  $14.00 \pm 0.20$  volts for 12 volt system and  $28.00 \pm 0.40$  volts for 24 volt system.



Note: 1 - Excessive voltage than specified would over charge the battery leading to loss of electrolyte and premature failure of battery.

Note: 2 - Lesser voltage than specified voltage would discharge the battery.

7. The recommended specific gravity of fully charged battery is  $1.250 \pm 0.020$  at  $27^{\circ}\text{C}$ . In case of any deviation from this, appropriate action in correcting the same need to be taken.
8. Lead Acid Batteries contain Lead & Sulphuric Acid which is highly Toxic and Extremely hazardous for health and environment.
9. Lead poisoning affects the central nervous system causing irreversible retardation and subsequent death.
10. To get maximum life, it is advised that the Battery and Electrical System be checked as per listed under point, No. 6 & 7 carried out once in every 3 months and the service record must be filled.

## CAUTION

1. Batteries will lose power in storage and may need to be recharged after every 02 months.
2. The Charge voltage should not exceed 15.0V during usage, otherwise it would cause losing water and influence the characters
3. The Battery should be fully charged after a discharge. It should not be kept under the discharging situation.
4. The connector contact points should be kept clean to avoid short circuit. The battery should keep far away from fire.
5. Do not tip the battery or otherwise cause the battery acid to come into contact with skin or clothing.

## CUSTOMER DETAILS

**Name :**

**Address :**

**City :**

**Phone :**

**Mobile :**

**E-mail :**

(Please fill the below details and keep with you)

**Customer & Battery Fitment Details :**

<b>Name</b>	:	<input type="text"/>
<b>Address</b>	:	<input type="text"/>
<b>Mobile</b>	:	<input type="text"/>
<b>Date of Sale</b>	:	<input type="text"/>
<b>Veh./Inv. Details</b>	:	<input type="text"/>
<b>Veh./Inv. Type</b>	:	<input type="text"/>
<b>Year of Mfg.</b>	:	<input type="text"/>
<b>Registration No.</b>	:	<input type="text"/>
<b>Help Line No.</b>	:	<input type="text" value="+91 81 55 888 555"/>

**Alf Technologies (India) Pvt. Ltd.**

1101, Titanium One, Near Pakwan Cross Road, Rajpath Club Lane,  
Bodakdev, S.G. Highway, Ahmedabad – 380054, Gujarat, INDIA

**Channel Partner Details:**

**(Please fill the below details and return to the company for registration of your warranty)**

Battery Details :

**Date of Sale** :

**Veh./Inv. Details** :

**Veh./Inv. Type** :

**Year of Mfg.** :

**Registration No.** :

**Help Line No.** :

**+91 81 55 888 555**

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Channel Partner Details: